

Call or email us to our customer center instead of paying us a visit – as far as it is possible

In the first instance, we ask you who need to contact the Customer center to call 063-14 30 00 or send an email to kundcenter@ostersund.se.

If you are not sure whether your case requires a visit or not, you are welcome to call and check with us whether the case can be resolved by telephone or not.

This also applies to you who are vaccinated. Help us reduce crowding and waiting times by only those who need to visit us do so.

[Customer center contact information and office hours](#) (please note that the reception is closed for lunch between 12:00 and 13:00).

Are you in need of an interpreter?

If you do not speak Swedish or English, you can ask someone to do it for you. The person making the call does not need to know your case but only books an appointment for you. The municipality will give you call together with an interpreter. This mainly applies to matters concerning financial assistance or questions about preschool place and school place.